



 	FDIC Information Technology Program Assessment (ITPA)
	<input checked="" type="checkbox"/> Program Assessment
	<input checked="" type="checkbox"/> Recommendations for Improvement
	<input checked="" type="checkbox"/> Functional Requirements Development

Customer/Agency Name:

Federal Deposit Insurance Corporation

Period of Performance

August 2003 – December 2003

Project is 100% complete

Prime: Deloitte Consulting, LLP

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Description of THE ENGAGEMENT

In August 2003, Macro Solutions teamed with Deloitte to conduct an Information Technology Program Assessment (ITPA) for the FDIC. The project identified areas of inefficiency or high comparative costs. The team then devised appropriate sourcing plans and organizational structures to support efficient and effective client-focused IT programs.

The program assessment enhanced the current and planned FDIC Mission of:

“preserving and promoting public confidence in the U.S. financial system, by insuring deposits in banks and thrift institutions for up to \$100,000; by identifying, monitoring and addressing risks to the deposit insurance funds; and by limiting the effect on the economy and the financial system when a bank or thrift institution fails.”

The project team began with a critical evaluation of the existing IT delivery environment and structure within the FDIC. A major deliverable was to report on information gathered from multiple sources, including one-on-one interviews with Department of Information Resources Management (DIRM) bargaining and non-bargaining staff, Town Hall and All Hands meetings, Focus Groups and a survey of Maturity Stages Quick Assessment to elicit responses based on an integrated view of the Chief Information Officer (CIO) Management Framework.

Management Approach

The project was defined in three phases:

Strategy: The Strategy Phase included a cross-section of interviews with the Division of Information Resource Management (DIRM), Division of Finance (DOF), and other evaluating organizations within FDIC, and also reviewed available documentation and fifteen prior studies. The result was a Strategy Report that provided an appraisal of the current DIRM as well as a perceived vision of what IT could be, within the FDIC, based upon the CIO Management Framework. The Strategy Report also summarized observations and "Quick Hit" suggestions as a result of the interviews.

Blueprint: Blueprint identified components within the Framework (Model) and began to refine the processes, roles, skills, and sourcing options based upon an iterative approach to working through the Model. Macro Solutions and Deloitte Consulting also employed focus groups to understand the organization's capacity within each of the components. The result was a Blueprint report that identified three alternatives for an enterprise-wide IT function; along with a recommendation.

Planning: The Planning Phase built an actionable Roadmap for implementing the recommendations, with appropriate sequence, and a focus on, both short and long-term activities.

Macro Solutions' Personnel Approach

Macro Solutions implements the latest recruitment tools and maintains a large, proprietary database providing rapid access to a vast number of information technology professionals in the Washington, DC area and beyond. We have the capability to respond quickly to our clients staffing requirements to achieve project success. For extended projects we provide full-time employees, contractors are available for short-term projects and consulting oriented engagements. We provided two Macro Solutions consultants to support Deloitte.